Pennine Medical Centre

Drs A Capuano, A Muthappan, B Duper, P Clay, R Warin, Dr Williams



193 Manchester Road, Mossley, Ashton-u-Lyne, OL5 9AJ. Tel: 01457 832 590 Fax: 01457 836 083 6 Chew Vale, Greenfield, Oldham, OL3 7EQ. Tel: 01457 872 048 Fax: 01457 820 754

ADDITIONAL INFORMATION

General Information

We have a mix of male and female doctors and offer morning, afternoon and evening appointments.

Morning surgeries may only be booked on the same day from 8 am. Afternoon and evening appointments may be booked six to eight weeks in advance.

Any registered patient may be seen at our Mossley or Greenfield Surgeries.

Our receptionists do their very best to offer an efficient and friendly service in what can be quite demanding circumstances. If there is anything they may be able to help you with just ask.

Clinical Pharmacist

We have a Clinical Pharmacist on our team who is trained to consult, diagnose and prescribe for most minor ailments including but not limited to:

Aches & Pains	Headaches
Allergies	Impetigo
Constipation	Irritable Bowel Syndrome
Cradle Cap	Mouth Ulcers
Diarrhoea	Nasal Congestion/Sinusitis
Bloating, Nausea, Sickness	Period Pain / Heavy Periods
Emergency Contraception	Skin Rashes
Fungal Infections	Threadworms
Weight Management	Diabetic Reviews

- Acne Cold Sores Coughs & Colds Cystitis Dyspepsia (indigestion) Ear Infections Eye Infections Warts & Verrucae
- Hypertension Reviews Insect Bites Medication Reviews Nappy Rash Oral Contraception Reviews Shingles Sore Throat Hayfever

Self-service Health Monitor

We have monitors available in the waiting room at both surgeries which will check your blood pressure, height, weight and BMI. Please ask at reception if you need any assistance with using the machine.

Accessibility

There is a lift installed in the reception area at the Mossley surgery to access the first floor clinical rooms.

Prescriptions

We require <u>48 hours' notice</u> for repeat prescription orders. You can order prescriptions in the following ways:

- At any time of the day on the practice prescription line: 01457 835 345 (answer phone)
- Box at Reception post your repeat prescription slips
- In person at reception
- On-line (please enquire at reception to register for this service)

We regret that we are unable to take prescription requests over the telephone in Reception.

We offer the following services:

- NHS Health Checks
- Diabetic Checks including foot screening
- Asthma Reviews
- Heart Disease
- Contraception advice including coil insertion and contraceptive implant (with a Doctor)
- Travel advice and vaccinations
- Child Immunisations
- Phlebotomy (Blood Collection)
- Antenatal Clinics
- Baby Clinic (with a Doctor)
- Minor Surgery (with a Doctor)
- Joint Injections (with a Doctor)
- Audiology Clinics
- Counselling

Our Receptionists will need to know the reason for your visit so they can book you in with the relevant clinician and for the relevant amount of time.

Communication

Messaging Services

If you have a mobile phone number you can choose to opt in to receiving messages regarding appointments confirmations, appointment reminders, health campaigns (eg. flu jab).

Please complete the section on page three of the New Patient Questionnaire form to opt in to receiving text messages.

Alternatively, you can download the app to receive the same messages: <u>https://www.mjog.com/messenger/</u>

Patient Access Online

You can book appointments and order repeat prescriptions online using the Patient Access application, either by visiting the website (<u>https://www.patientaccess.com/gp-features</u>) or downloading the application on your smart device.

Please ask at Reception to register for this service.