

Pennine Medical Centre



Greenfield Branch Surgery

6/8 Chew Vale

Greenfield

Oldham OL3 7EQ

Tel: 01457 872048

Fax: 01457 820754

Website: penninemedicalcentre.nhs.uk

Pennine Medical Centre



Mossley Surgery—Main Site

193 Manchester Road,

Mossley, Ashton under Lyne, OL5 9AJ

Tel: 01457 832590/01457 833922

Fax: 01457 836083

Website: penninemedicalcentre.nhs.uk

Mission Statement

**We aim to provide high quality healthcare backed by an efficient,
friendly and effective service**

Doctors

Dr P Clay	Female	MB ChB DRCOG MRCGP
Dr B Duper	Male	MB ChB MRCGP
Dr A Muthappan	Male	MuDr MRCGP
Dr R Warin	Female	MB ChB
Dr K Williams	Female	DFFP, DRCOG, MBBS MRCGP, MRCS
Dr G Shaw	Female	MB ChB

Clinical Pharmacist:	Ugonma Husselbury
Clinical Pharmacist:	Shekar Paul

Nursing Team

Kirsty Cooper	Lead Practice Nurse
Beverley Wrigley	Practice Nurse
Katherine Harrop	Practice Nurse
Janet Noble	Health Care Assistant
Samantha Forrest	Health Care Assistant
Post Vacant	Health Care Assistant

Useful Numbers

Mossley Surgery:	01457 832590/833922
Greenfield Branch Surgery:	01457 872048
Repeat Prescriptions:	01457 835345
Chadwick & Hadfield Pharmacy:	01457 832187
Well Pharmacy, Greenfield:	01457 873623
District Nurses:	0161 716 2888
Tameside General Hospital:	0161 922 6000
Oldham Royal Hospital:	0161 624 0420
Oldham CCG:	0161 622 6400

Medical records

You are within your rights to request to see your medical records. No information will be given to a third party without written permission from the patient. You can view any medications and allergies documented in your records online by registering with Patient Access. See the website or ask at Reception for details.

Complaints

We adhere to NHS Guidelines. The Practice welcomes all feedback on its services including complaints. These can be made in writing to our Practice Manager.

This Practice is contracted to Oldham Clinical Commissioning Group under the terms of the NHS. The address is: NHS Oldham CCG, Civic Centre, West Street, OLDHAM, OL1 1UT.
Telephone: 0161 622 6500.

Surgery Times Mossley Surgery

Reception Hours

Monday – Friday 8.00am – 6.30pm

Greenfield Branch Surgery

Reception Hours

Mon/Tues/Wed 8.00am – 6.30pm
Thurs/Fri 8.00am – 5.00pm

GP Appointments

We run a total triage system for all new GP appointments. All requests for new appointments must be made via completion of a form. This can be completed online by the patient or by one of our Receptionists if the patient rings the surgery. The forms open at 8 am on working days and are closed when capacity is reached.

Appointments with the nursing team are made by telephoning the surgery.

Some other services, including fit note requests and repeat prescriptions can also be done online via our virtual surgery. You can find this at :
<https://www.penninemedicalcentre.nhs.uk/>

- Patients have a right to express a preference of doctor and wherever possible this will be adhered to.
- Patients have a right to an appointment regardless of when they last attended the surgery
- The practice is committed to ensuring all children under 5 years of age are dealt with the same day as an appointment is requested.

Medication Reviews

For repeat medication, you are required to have a medication review every 12 months. We try to tie these in with your birthday so it is easy to remember. Telephone the surgery to book a medication review with the clinical pharmacist. Repeat prescriptions may not be issued if you have not had a timely medication review.

GP Surgeries Mossley

	AM	PM
Monday	Dr Duper Dr Shaw Dr Warin Dr Williams	Dr Duper Dr Shaw Dr Warin Dr Williams
Tuesday	Dr Duper Dr Muthappan Dr Shaw Dr Warin Dr Williams	Dr Duper Dr Muthappan Dr Shaw Dr Warin Dr Williams
Wednesday	Dr Clay Dr Muthappan Dr Williams Dr Majid (locum)	Dr Clay Dr Muthappan Dr Williams Dr Majid (locum)
Thursday	Dr Clay Dr Muthappan Dr Warin Dr Majid (locum)	Dr Clay Dr Muthappan Dr Warin Dr Majid (locum)
Friday	Dr Clay Dr Muthappan Dr Williams	Dr Clay Dr Muthappan Dr Williams

We are a training practice and you may be seen by a GP Trainee.
GP Trainees are fully qualified doctors.

Greenfield Branch Surgery

There is currently no GP service at Greenfield. This is due to the risks involved with the COVID pandemic and the small size of the surgery. There is a nursing service running at Greenfield Branch Surgery.

Administration Staff

Practice Manager Catherine Sharp
(Responsible for administration and allocation of daily workload)

General Manager Joanne Cassinelli

We have a team of 3 secretaries and 12 medical receptionists working across the Mossley and Greenfield Branch site.

CLINICS

Baby Clinic	Tuesday AM	Mossley
Child Immunisation	Monday AM/PM Tues AM (alt. weeks)	Mossley Mossley
Diabetic Clinic	By appointment	Mossley/Greenfield
Asthma Clinic	By appointment	Mossley/Greenfield
CHD Clinic	By appointment	Mossley
Minor Ailments	By appointment	Mossley

Other Services

Blood tests	By appointment
Travel Vaccinations	By appointment
Minor Surgery	By appointment

Patient Involvement

The practice runs a patient participation group and the door is always open for new members. Please see a member of staff if you are interested or register your interest via our virtual surgery.

Accountable GP

All of our patients have been allocated a named, accountable GP at the practice. This does not affect your wishes to see your preferred GP.

Practice Area

Due to the enormous increase in housing and the lack of plans by local councils/CCG to provide extra local medical provision, we regret that we can now only accept new patients living in Mossley (OL5 postcode) or Greenfield (OL3 postcode).

Accessibility

Both surgeries are accessible to wheelchair users. There is an accessible toilet at both sites.

Home Visits

Home visits will ONLY be offered if you are strictly housebound, terminally ill, or the visit is deemed appropriate by the GP. If you require a home visit, telephone 01457 832590/833922 before 10.30am. The reception staff will ask for information to help the doctor assess the urgency of the request. Home visits should not be requested due to lack of transport or bad weather conditions.

PLEASE DO NOT ASK FOR A VISIT IF YOU ARE CAPABLE OF ATTENDING THE SURGERY.

Emergencies

If you need to contact the doctor outside surgery hours, telephone 01457 832590 and you will be transferred to the deputising service. A doctor will speak to you and you will be asked either to attend the out-of-hours centre or a doctor will call to see you.

Repeat Prescriptions

To order repeat medication you can:

1. Telephone 01457 835345 (answering machine) anytime
2. Bring your slip into surgery clearly marked with the items you require
3. Order online via Patient Access (you will need to register with this service first)
4. Order on line via our virtual surgery

Please note:

- allow 48 hours for your prescription to be processed before collection
- Do not order repeat medication earlier than 7 days prior to the due date

The surgery will not tolerate violence or aggression towards members of staff. In such instances the patient will be removed from the register with immediate effect.