

Pennine Medical Centre



**6/8 Chew Vale
Greenfield**

Oldham OL3 7EQ

Tel: 01457 872048

Fax: 01457 820754

Website: penninemedicalcentre.nhs.uk

Pennine Medical Centre



**193 Manchester Road,
Mossley, Ashton under Lyne, OL5 9AJ**

Tel: 01457 832590/01457 833922

Fax: 01457 836083

Website: penninemedicalcentre.nhs.uk

Mission Statement

**We aim to provide high quality healthcare backed by an efficient,
friendly and effective service**

Doctors

Dr A Capuano	Male	BMedSci (Hons) DRCOG BM BS MRCGP
Dr P Clay	Female	MB ChB DRCOG MRCGP
Dr B Duper	Male	MB ChB MRCGP
Dr A Muthappan	Male	MuDr MRCGP
Dr R Warin	Female	MB ChB
Dr K Williams	Female	DFFP, DRCOG, MBBS MRCGP, MRCS

Clinical Pharmacist: Ugonma Husselbury
Practice Matron: Stephanie Cosgrove

Nursing Team

Kirsty Cooper	Lead Practice Nurse
Beverley Wrigley	Practice Nurse
Katherine Harrop	Practice Nurse
Janet Noble	Health Care Assistant
Samantha Forrest	Health Care Assistant
Beverley Bennett	Health Care Assistant

Useful Numbers

Mossley Surgery:	01457 832 590/833922
Greenfield Surgery:	01457 87 2048
Repeat Prescriptions:	01457 835 345
Chadwick & Hadfield Pharmacy:	01457 832 187
District Nurses:	0161 716 2888
Tameside General Hospital:	0161 922 6000
Oldham Royal Hospital:	0161 624 0420
Oldham CCG:	0161 622 6400

Medical records

You are within your rights to request to see your medical records, but a charge applies. No information will be given to a third party without written permission from the patient. You can also view any medications and allergies documented in your records, online now. See reception to register.

Complaints

We adhere to NHS Guidelines. The practice welcomes all feedback on its services including complaints. These can be made verbally or in writing to our Practice Manager.

This practice is contracted to Oldham Clinical Commissioning Group under the terms of the NHS the address is: Ellen House, Waddington Street, Westwood, Oldham, OL9 6EE.
Telephone: 0161 622 6500.

Surgery Times

Mossley

Mon – Fri AM Book on the day appointments
Mon – Fri PM By appointment only

Reception Hours

Monday – Friday 8.00am – 6.30pm

Greenfield

Mon – Fri AM Book on the day appointments
Mon – Fri PM By appointment only

Reception Hours

Mon/Tues/Wed 8.00am – 6.30pm
Thurs/Fri 8.00am – 5.00pm

Appointments

Morning Surgeries - are operated as a 'book on the day', appointment system. Patients are asked to telephone the surgery after 8.00am when they will be given an appointment for later that morning.

Afternoon Surgeries - are ten minute appointments bookable in advance.

- Patients have a right to express a preference of doctor and wherever possible this will be adhered to.
- Patients have a right to an appointment regardless of whether they have attended the surgery in the last three years, or 12 months if over 75.
- The practice is committed to ensuring all children under 5 years of age are dealt with the same day as an appointment is requested.
- Over 75 year olds will be offered an assessment with the practice matron where necessary.

Medication Review

When you are due for your medication to be reviewed a message will appear on the bottom of your repeat prescription slip. You will then need to make arrangements to see the doctor, nurse or clinical pharmacist before you will be issued any further prescriptions.

Surgeries

Mossley

	AM	PM
Monday	Dr Capuano Dr Duper Dr Warin	Dr Capuano Dr Warin Dr Williams
Tuesday	Dr Muthappan Dr Warin Dr Williams	Dr Duper Dr Muthappan Dr Williams
Wednesday	Dr Duper Dr Muthappan Dr Williams	Dr Clay Dr Muthappan
Thursday	Dr Clay Dr Muthappan Dr Warin	Dr Capuano Dr Clay Dr Warin
Friday	Dr Capuano Dr Clay Dr Williams	Dr Capuano Dr Clay Dr Muthappan Dr Williams

Greenfield

Monday	Dr Williams	Dr Warin
Tuesday	Dr Duper	Dr Duper
Wednesday	Dr Clay	Dr Williams
Thursday	Dr Capuano	Dr Muthappan
Friday	Dr Muthappan	No surgery

ADMINISTRATION STAFF

MOSSLEY

Practice Manager Joanne Cassinelli
(Responsible for administration and allocation of daily workload)

Assistant Practice Manager Catherine Sharp

Receptionist/Secretary Tracey Gardner
Claudette Drews
Gill Welham

Receptionists Holly Dawson
Karen Fearon
Julie Jeffries
Regan Mellor
Jaclyn Wilson
Yvonne

GREENFIELD

Receptionists Amanda Burgess
Louise Whitehead
Tracey Elkin
Sarah Aaronson

CLINICS

Ante-Natal (Midwives)	Tuesday AM	Mossley
Baby Clinic	Thursday AM	Mossley
Child Immunisation	Wednesday PM	Mossley
	Tues AM (alt. weeks)	Mossley
Diabetic Clinic	By appointment	Mossley/Greenfield
Asthma Clinic	By appointment	Mossley/Greenfield
CHD Clinic	By appointment	Mossley
Minor Ailments	By appointment	Mossley/Greenfield

Other Services

Blood tests	By appointment
Travel Vaccinations	By appointment
Minor Surgery	By appointment

Patient Involvement

The practice runs a patient participation group and the door is always open for new members. Please see a member of staff if you are interested.

Accountable GP

All of our patients have been allocated a named, accountable GP at the practice. This does not affect your wishes to see your preferred GP.

Practice Area

Due to the enormous increase in housing and the lack of plans by local councils/CCG to provide extra local medical provision, we regret that we can now only accept new patients living in Mossley (OL5 postcode) or Greenfield (OL3 postcode).

Disabled Access

Both surgeries have disabled access to the consulting rooms. There is a disabled toilet at both sites.

If you have any information or communication needs that you want us to know about, ie. large print information/interpreter, please let us know.

Home Visits

If you are too ill to attend surgery, telephone 01457 832590/833922 before 10.30am. The reception staff will have to ask for information to help the doctor assess the urgency of the request. Home visits should not be requested due to lack of transport or bad weather conditions.

PLEASE DO NOT ASK FOR A VISIT IF YOU ARE CAPABLE OF ATTENDING THE SURGERY.

EMERGENCIES

If you need to contact the doctor outside surgery hours, telephone 01457 832590 and you will be transferred to the deputising service. A doctor will speak to you and you will be asked either to attend the out-of-hours centre or a doctor will call to see you. You can also attend the walk-in centre at John Street, Oldham.

Repeat Prescriptions

To order repeat medication you can:

1. Telephone 01457835345 (answering machine) anytime
2. Bring your slip into surgery clearly marked with the items you require
2. Use the website 'www.penninemedicalcentre.nhs.uk'

You will need to leave 48 hours before collection.

The surgery will not tolerate violence or aggression towards members of staff. In such instances the patient will be removed from the register with immediate effect.